

For Patients with United Healthcare Insurance



PROVIDENCE
ANESTHESIOLOGY ASSOCIATES

AN UNWAVERING PRESENCE.

After 20 years of in-network status, United Healthcare (UHC) unilaterally terminated our contract without a justifiable cause. Since that time, we have diligently attempted to regain in-network status and have been disappointed by UHC's failure to participate in meaningful negotiations.

While we continue to work towards a solution, you can expect the same quality care we give to all our patients.

We are protecting patients by ensuring dedicated members of our billing team are available to walk you through the billing process, assist with appeals to UHC, address financial hardships, and work with patients on a case-by-case basis.

North Carolina law (NC Gen Stat 58-3-200(d)) prohibits healthcare insurance companies from penalizing patients financially for receiving care from out of network physicians when in network physicians who could provide care are not readily available. Patients can complain about their Out of Network related bills to the NC Department of Insurance.

PAA Contact Information for Patients

PAA Website
provanesthesiology.com

PAA Billing Hotline
704-749-5801, Press 3

